

## QUALITY POLICY

All employees of Rivelin Consultants Limited are guided by this Quality Policy in all decisions and actions on a daily basis. Our goal is to provide the following:

- A product, service, or solution which meets or exceeds our Client's expectations.
- Conscientious, responsive, and professional efforts.
- A highly trustworthy and ethical work environment that provides long-term employment, development, and growth for all employees.
- Continuous improvement in all that we do.

The management of Rivelin Consultants Limited realises that success in the future depends upon achieving these goals by:

- Promoting a work ethic which is predicated upon the principles of quality based on the requirements of ISO9001.
- Promoting engineering excellence via the usage of the best engineering, design practices and processes.
- Providing all employees with the training and tools necessary to perform their job in the most efficient manner possible.
- Providing the necessary resources and personal support required for successful implementation of all Quality Management Systems and Quality Objectives.

Rivelin Consultants Limited will work to ensure that the integrity of our services is not compromised. We are committed to long-term growth, sustainability and employment of our resources and will achieve this utilising a business approach that takes into account the needs of all our stakeholders (e.g., employees, partners, suppliers, customers, and the environment) and which encompasses an attitude of Quality First.



Mithra V Rampersad  
Managing Director